

Basic set up and minimum requirements for Online Classrooms

Please follow the following guidelines for the most enjoyable experience with any online learning.

- Make sure that you do not have any other communication channels open that may be competing for or grabbing your mic and / or your camera. For example, make sure that you close your Skype, WhatsApp, Facebook Messenger and so on.
- Avoid using a public or shared network. Despite the fact that you think that the speed is adequate there could be fluctuations in the speeds which will lead to interference with your audio and/or video quality.
- Ensure that your connection speed is fast enough. We recommend a minimum of 3 Mbps to be sure of a decent experience for a 1 on 1 session. You can check your current connection speed here www.fast.com
- Please use an updated Operating System.
- Wear a mic / headphone set (preferably not wireless) for the best audio experience to minimise / eliminate the possibility of echoing effects with some of the platform functionalities.

Hardware

- 1 GB RAM
- Monitor capable of at least 1024 x 768 resolution
- Sound card with headphones or speakers.
- Video Camera

Other recommendations that do make a real difference.

Make sure that your lighting is optimised – do not have a window behind you for example. Also try wearing monochromatic clothes and a plain background to avoid distractions. And always best to keep your head at camera level.